

# Welcome to your new flexible bus service in the North West Chichester area

There is a new 96 Flex bus operating in the North West Chichester zone. This fully flexible service has no conventional bus timetable, and instead travels within a flexible zone determined by your bookings. The 96 Flex can be booked on the day or up to 24 hours before your journey.

## Fares and tickets

Fare Type	Age/Concession	Cost
	Concessionary pass holder	Free (usual time restrictions apply)
	Under 5s	*Free
<b>Single</b>	Adult	*£2
	Child (5 to 18)	£2
<b>Return</b>	Adult	*£4
	Child (5 to 18)	£3.75

\*Until the end of December 2024, Book-a-Bus fares will be fixed at lower prices due to a price cap introduced by the government.

## How to book

**Step 1:** Check to see where your journey starts and ends to make sure the 96 Flex Book-a-Bus can provide your journey.

**Step 2:** Download the **Ride Pingo App** using a smartphone or tablet from either the Apple App Store or Google Play Store – or scan the QR code below.



Alternatively, book via telephone on **01243 858854** between 6.30am to 7:30pm, Monday to Saturday.

**Step 3:** Find your start and end location and put in the time you want to travel. If the times work for you, accept the ride offered and decide whether to pay now, or pay on the bus.

**Step 4:** Wait at your pick up location around 10 minutes before travel and enjoy your journey.

## How to pay

On the app, you have the option to 'pay now' or 'pay later on the bus'. Payments can be made by debit or credit card within the Ride Pingo app or by card or cash on the bus. Payments cannot be made over the phone.

For all frequently asked questions visit: [westsussex.gov.uk/book-a-bus](https://westsussex.gov.uk/book-a-bus)

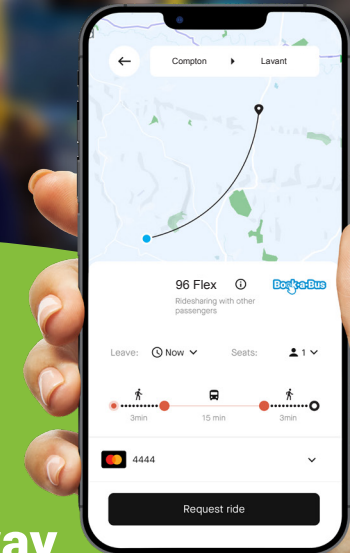


# Book-a-Bus

for when you want it!

## 96 Flex North West Chichester

## Your new way to travel



Funded by UK Government

01243 858854

Tap the app Get a bus → pingo



# Bus route 96 Flex

To travel in the North West Chichester zone, first check to see whether your journey starts and ends within the zone.

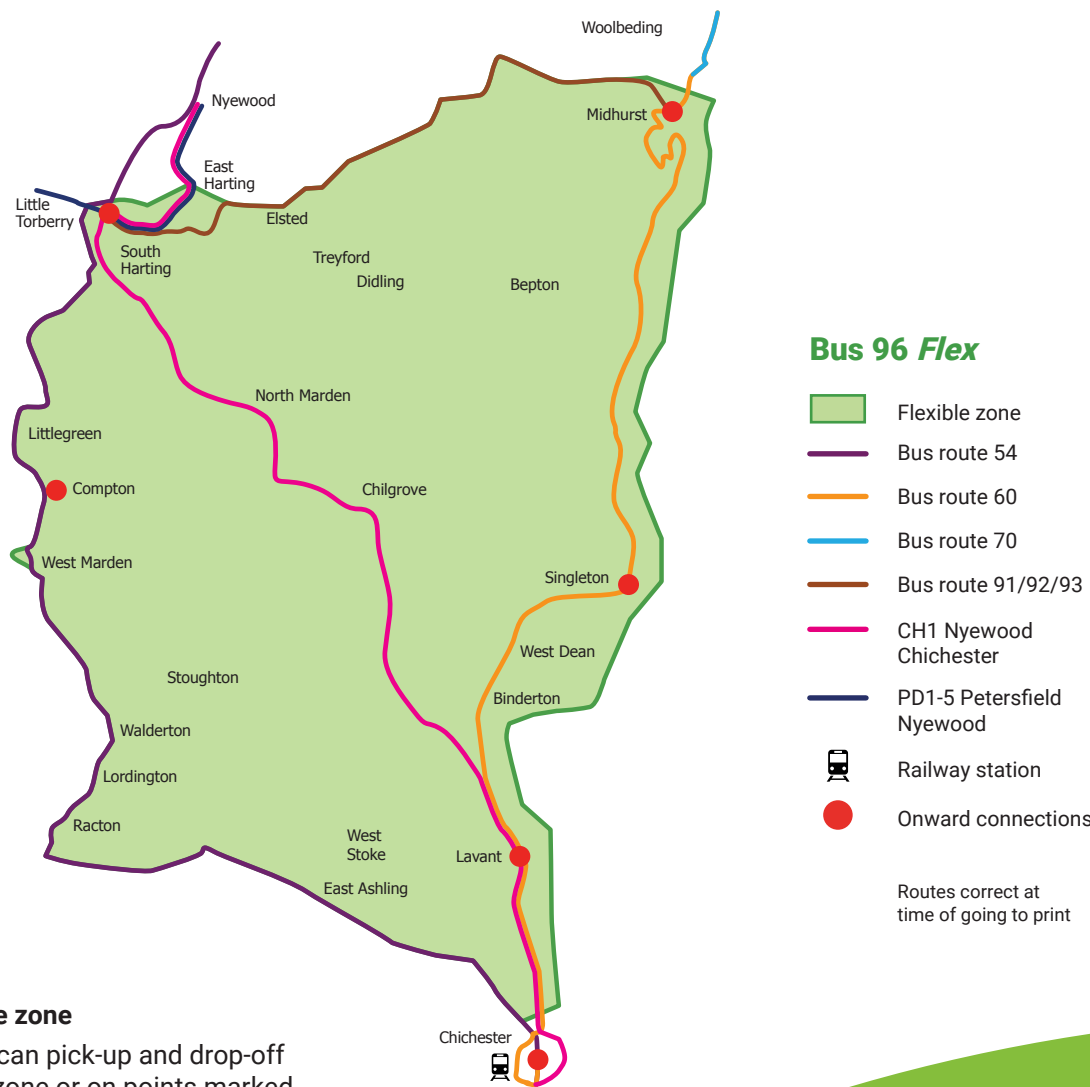
## Places served by the 96 Flex include:

Bepton
Binderton
Chilgrove
Compton
Didling
East Ashling
East Harting
Elsted
Funtington
Lavant
Littlegreen
Lordington
Midhurst
North Marden
Racton
Sedham
Singleton
Stoughton
South Harting
Treyford
Walderton
West Dean
West Marden
West Stoke

The service will run flexibly between 7am and 7pm, Monday to Saturday, serving the area shown on the map.


Travel on the North West Chichester zone Book-a-Bus using the **Ride Pingo app** or by calling **01243 858854**

## 96 Flex North West Chichester zone map



### Travelling beyond the zone

Book-a-Bus services can pick-up and drop-off anywhere within the zone or on points marked 'onward connection' (see map). To travel outside of the designated zone, either connect to an existing bus route or select a location marked 'onward connection' as your destination when booking. Call us if you need further advice on your journey.

 Our buses are fully accessible with low-floor access and a designated space for wheelchairs on board.

For on-demand travel get the Ride Pingo app



Routes correct at time of going to print